



St George South Pacific Women's Network

ST GEORGE SOUTH PACIFIC ISLANDER SERVICE DIRECTORY



St George
Migrant
Resource
Centre Inc.

Produced and supported by:



Department for Women

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WELKAM

KIA ORANA

KIA ORA

TALOFA LAVA

NI SA BULA VINAKA

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Foreword and Acknowledgement

This directory has been produced primarily with the assistance of a student placement. The purpose of the directory is to increase access to services for the growing South Pacific Islander communities in the region, but more so, to assist in establishing an identity for these communities. The directory is intended to be a source for local referrals and it reflects only key services that are most relevant to people from the Pacific, as indicated through consultations with the MRC.

The logo of the newly formed St. George South Pacific Women's Network was chosen for the cover design because the network reflects the future. The logo is culturally significant, with the triangles representing the three types of islander people: Polynesians, Melanesians and Micronesians. In the centre of the triangle are the fern leaves where the larger one represents the women nurturing the young. Other symbols that represent the Islands are also included.

A special thanks is extended to Sela Sikahale, Social Work student for the research of the directory. It was a big project and Sela worked very hard on it. Ellie Seckold, an International Studies student then organised printing and the cover design. Thank you Ellie. The logo for the Women's Network was designed by Sandra Taki and the other symbols were drawn by Pino Talia'uli, what an effort, we much appreciated it. Our thank you also goes to the NSW Department of Women as the educators and leadership grant made it possible to have the directory printed. And last, but not least, our thank you goes to Fatai Slender for keeping the project going and to all other MRC staff that played a role in bringing this directory together.

May the directory be of benefit to many people in the St. George region!

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GENERAL SERVICES

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7. Welfare Services
8. Legal Services
9. Children & Youth
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SOUTH PACIFIC ISLANDER SERVICES

There are few services that are specific for people from the South Pacific in the St. George region. Therefore, this directory also lists services where there are Islander workers in other regions, but it lists only the main contact source, as workers outside the region cannot always assist.

A. WELFARE AND COMMUNITY DEVELOPMENT

For any needs to do with your well being, be it housing, income support, domestic violence, childcare and many others, you can contact the South Pacific Islander Communities (SPI) worker or talk to any other worker at the MRC. The SPI worker is available two days per week and she also supports smaller projects related to the various Islander communities.

South Pacific Islander Project Worker

St. George Migrant Resource Centre

552 Princes Highway

Rockdale NSW 2216

Ph: 9597 5455

Fax: 9567 3326

St. George South Pacific Women's Network

The St. George South Pacific Women's Network has been formed to link welfare services with the community and to assist the community in accessing welfare services. Women from the network can be reached through the South Pacific Islander worker at the MRC.

INTERPRETERS

Do you have any language difficulties?

The Telephone Interpreter Service (TIS) can be used by anyone who needs assistance with the English language. All major Islander languages are available and TIS can assist you within minutes. Just ring: 131 450

FAMILY SERVICES

Backstop Family Support Service currently has a staff member of Islander background who is able to assist families in need.

St. George Backstop Family Support Service

24 Jubilee Avenue
Carlton NSW 2218
Ph: 9553 9100

The Department of Community Services provides casework, support and appropriate referrals to suitable services to South Pacific Islander families in crisis. Any DOCS office can involve Islander DOCS workers as necessary.

Department of Community Services (DOCS)

St. George Office
390 Forest Road
Hurstville NSW 2220
Ph: 9930 6900

B. UMBRELLA ORGANISATIONS

The New South Wales Maori Community Centre caters for the cultural, spiritual, social and practical needs of the Maori community. The Centre is in process of finding permanent premises. For all enquiries and to locate services check the website below.

Te Whare Tapere (The New South Wales Maori Community)

www.nsw.maoricommunitycentre.com

The Samoan Advisory Council Sydney Inc. employs a CSSS worker located in the Canterbury/Bankstown Migrant Resource Centre. The worker delivers culturally and linguistically appropriate information, referral and casework services for newly arrived and other groups within the Samoan community who have specific, additional settlement needs. The worker also develops links

with mainstream organisations and service providers to increase accessibility to services and enable appropriate responses to Samoan community needs.

Samoan Advisory Council Sydney Inc.

c/o Canterbury/Bankstown Migrant Resource Centre
Suite 4 Level 2, 59-63 Evaline Street
Campsie NSW 2194
Ph: (02) 9789 3744

The Pacific Islands Council has two workers for South Pacific Islanders:

Settlement Services to the Pacific Islander community

Provide information, referral, community development and other strategies that facilitate access to mainstream services to recently arrived Fijians, Fijian Indians, Tongans, Niueans, Cook Islanders and other Pacific Islander groups who live in the Blacktown, Canterbury and Bankstown Local Government Areas.

The Uniting Church in Australia Property Trust (NSW) - Board of Mission

(Pacific Islands Council)
29 Beaumaris Street
Enfield NSW 2136
Ph: (02) 8267 4300 or (02) 9747 0703

Canterbury/Bankstown Migrant Resource Centre

Level 2, 59-63 Evaline Street
Canterbury NSW 2194
Ph: (02) 9789 3744

C. EDUCATION AND TRAINING

PRIMARY AND SECONDARY EDUCATION

Do you need to information on your child's education?

There are at present a number of initiatives in the St. George area that assist school children and parents of Islander background. For example, Carlton Public School has a Maori community language teacher and Callum Hill Primary School has a Maori mother's club.

For information on school initiatives, parents can call the St. George District Office.

Department of Education and Training

St. George District Office
Cnr Avenal and Segenhoe Street
Arncliffe NSW 2205
Ph: 9582 2800

Do you need help with homework?

The Community Liaison Officer (CLO) works with South Pacific Islander youth. The CLO provides meetings between parents, teachers and students to look at the areas needed to improve young people's learning at school. The CLO also provides homework classes once a week. At this point the St. George region has no CLO for South Pacific Islanders, but the district office will have information on any new initiatives.

TERTIARY EDUCATION

Are you interested in further education?

There is a special teacher-education project to assist senior high-school students of South Pacific Islander background to become resource teachers of other South Pacific Islander students. This program also provides tertiary awareness days (on the importance of further education) for South Pacific Islander students and parents.

University of Sydney - Education Faculty

Parramatta Road

Broadway NSW 2000

Ph: (02) 9351 4246

D. HEALTH

GENERAL PHYSICIANS

Do you need a bi-lingual GP?

There are a number of bilingual General Practitioners that are of Islander background. The St. George Migrant Resource Centre has a list of GPs from different backgrounds. You can contact the St. George MRC on 9597 5455.

HEALTH EDUCATION

There is a Bilingual Community Educators program that covers the St. George region and provides women's health programs in various different languages. They also run parenting classes for under five-year-olds. There are educators of Tongan, Samoan, Maori and Cook Islander background.

South Eastern Sydney Area Health Service

Women's Health Services

Prince of Wales Hospital

Randwick NSW 2031

Ph: 9382 2222

HEALTH INTERPRETER SERVICE

Ask for a health interpreter if you have any language difficulties. Especially with health related matters, it is important to fully understand the issues. Interpreters are available in all the major languages of the South Pacific.

E. LEGAL SERVICES

DEPARTMENT OF CORRECTIVE SERVICES

The Department of Corrective Services provides group work and intervention programs to meet the needs of South Pacific Islander offenders on probation and parole. While the St. George region may not have an Islander officer currently, officers from other areas may be able to assist.

Department of Corrective Services

Probation and Parole Services

12-14 Ormonde Parade

Hurstville NSW 2220

Ph: 9579 6200

DEPARTMENT OF JUVENILE JUSTICE

The Department of Juvenile Justice supervises young South Pacific Islander offenders on court mandate. It also provides group work and intervention programs to meet the needs of young offenders on probation, parole and community service order. There are many such workers that may be able to work with young offenders in the St. George area.

Department of Juvenile Justice
Sydney District Office
Ground Floor, 64-76 Kippax Street
Surry Hills NSW 2010
Ph: (02) 9215 3399

For information on Police, Legal Centres and Legal Aid see General Services section.

F. DIPLOMATIC & CONSULAR REPRESENTATION

Are you traveling overseas and need a visa, passport etc.?

Embassies and Consulates have jurisdiction throughout Australia, provide passports to New Zealand citizens residing in Australia and visas for visitors to New Zealand. They also register citizen births in Australia and provide certificates of identity for Tongan citizens and renew passports. The consulate can also arrange visitor's visas for persons from non-Commonwealth countries.

Cook Islands Consulate

8/8 Lauderdale Avenue
Fairlight NSW 2049
Ph: (02) 9907 6567

New Zealand Consulate - General Sydney

Level 14, 1 Alfred Street
Circular Quay NSW 2000
Ph: (02) 8256 2000

Consulate - General of Tonga

Suite 2, 158 Pacific Highway
North Sydney 2000
Ph: (02) 9929 8794

There is no Consulate - General of Samoa in Sydney although the High Commission is located in Canberra.

High Commission for Samoa - Canberra

13 Culgoa Circuit
O'Malley ACT 2606
Ph: (02) 6286 5505

There is a Fijian Consulate in Victoria and Perth.

RADIO

A Maori radio program can be heard on AM Radio 1107 on Sundays from 2 to 3 pm. The Samoan radio program can be heard on Sundays from 9 to 10 pm. Also, there is a national Tongan radio program on current affairs, news, music and cultural events, which can be heard on Mondays 4-5 pm and Saturdays 2 – 3 pm.

SBS Radio 1 Sydney

14 Herbert Street
Artarmon NSW 2064
Ph: (02) 9430 2828

A community welfare program in Tongan can be heard on 88.9FM on Mondays from 4-7 pm. Saturday from 6 – 9 am there is a Maori program and from 9 – 11 am a Samoan program.

2RSR (Radio Skid Row, 88.9 FM)

Hut 23, 142 Addison Road
Marrickville NSW 2204
Ph: (02) 95509 5522

A Cook Islander radio program "The Voice of the Cook Islands" can be heard on FM Radio 98.5 on Thursdays, 8 – 9 pm.

Multicultural Radio Association Ltd 2000 FM

36 Cooper St
Strathfield NSW 2135
Ph: (02) 9746 3322

A Maori program is broadcast by 2SSR on Sundays from 4 – 6 pm.

Sutherland Community Radio 2SSR 99.7 FM

Ph: (02) 9545 1800

Koori Radio 93.7 FM has a number of different Islander programs. On Saturdays 7 – 10 pm there is a youth program and Sundays from 7 – 10 am there is a Samoan and ‘Pacific Flava’ program.

2 MCR 100.3 FM broadcasts on Saturdays from 6 pm a Samoan program and from 10 – 12 pm an Islander youth program.

For print media contact the consulates or the SPIC worker at St George MRC on 9597 5455.

GENERAL SERVICES

1. EDUCATION & TRAINING

NEW ARRIVALS

Are you new to Australia and need to learn English?

NSW Adult Migrant English Program (AMEP) provides English classes for new arrivals. To enrol, come to the office, make an appointment, bring your passport, fill in a form, have a short interview and you will be able to start classes as soon as possible.

St George & Sutherland Community College

(Head Office)

131-153 Sutherland Road

PO Box 404

Jannali 2226

Ph: 9528 3344

Butler House

2nd Floor, Cnr Butler and

Woniara Roads

Hurstville NSW 2220

Montgomery Centre

11 Montgomery Centre

Kogarah NSW 2217

Surry Hills 2010

Adult Migrant English Services

Inner City Service

1st Floor, 84-86 Mary Street

Surry Hills Ph: (02) 9289 9111

Australian Centre for Languages

ACL Rockdale

Level 3, 10 King Street

Rockdale 2216 NSW

Ph: (02) 9597 1900

ADULT EDUCATION - EARLY SCHOOL LEAVERS

Have you or are you thinking of leaving school before completing your HSC?

Helping Early Leavers Program is a program for young people between the ages of 15 - 24. It assists young people who want to go back to school or enter the workforce.

Riverwood Community Centre

HELP Project

151 Belmore Road North

Riverwood 2210

Ph: (02) 9584 2811

*Is your son or daughter missing school regularly?
Are you experiencing difficulties in attending school?*

Home School Liaison Officers assist students with school retention problems. The program aims to improve school attendance by looking at the individual's concerns and how to change his/her behaviour. It also monitors the student's attendance.

Home School Liaison - Department of Education and Training

St. George District Office

Cnr Avenal and Segenhoe Street

Arncliffe NSW 2205

Ph: (02) 9582 2800

Are you thinking of going on to further studies?

TAFE Colleges

TAFE NSW provides courses and training programs that will help you gain access to employment and further studies. TAFE delivers HSC courses for Year 11 and Year 12 for students who want to complete their secondary

education or want to gain entry to other courses, including diplomas and to undergraduate courses at university.

This will also give students a TAFE NSW qualification as well as the HSC. TAFE Colleges provide English courses for people who are from a Non-English speaking background. These courses focus on language skills for further studies and English for work purposes. TAFE also has adult literacy and numeracy classes, some of which are free to Centrelink customers.

TAFE handbooks are available in newsagencies towards the end of the year at a reasonable price.

Course Information Hotline - 1300 360 601

St George College

Cnr Princes Highway & President Ave
Kogarah 2217
Ph: (02) 9598 6200

Gymea Campus

The Kingsway
Gymea NSW 2227
Ph: (02) 9710 5000

Loftus Campus

Pitt Street
Loftus NSW 2232
Ph: (02) 9710 5800

Bankstown TAFE

500 Chapel Road
Bankstown NSW 2200
Ph: (02) 9707 8500

The St George and Sutherland Community College provides evening classes for people who want to learn English. These classes run for eight weeks with class attendance of two hours per week and the classes are held at various venues in the St George area. There are no criteria for entry and a small fee applies. The College also has AMEP classes, which are free to new arrivals.

The Community Evening Colleges run accredited business and leisure courses for adults. There are no criteria for entry and an administration fee applies for all courses (except AMEP courses), but hardship cases may be granted an exemption.

St George & Sutherland Community College

Head Office

131-153 Sutherland Road

PO Box 404

Jannali NSW 2226

Ph: 9528 3344

UNIVERSITIES

For mature entrants, Universities in NSW provide University Preparation Courses (UPC). These are part time courses (2-4 hours class attendance per week) to prepare students for university entrance. Fees apply. The nearest universities are:

University of NSW

Anzac Parade

Kensington, NSW 2052

Ph: (02) 9385 1000

Website: <http://www.unsw.edu.au>

University of Sydney

Parramatta Road

Camperdown NSW 2006

Ph: (02) 9351 2222

Website: <http://www.usyd.edu.au>

University of Technology

City Campus

1 Broadway

Ultimo NSW 2207

Ph: (02) 9514 1222

Website: <http://www.uts.edu.au>

University of Western Sydney

Bankstown Campus

PO Box 1000

St Marys NSW 1790

Ph: (02) 9678 7800

Website: <http://www.uws.edu.au>

3. EMPLOYMENT & INCOME SUPPORT

Do you need financial support and assistance in looking for a job?

Centrelink provides income support (means tested) while you look for work and can also assist you in finding work. Job Network employment services provide information and advice on work options, training courses, obtaining

work experience and getting work. Centrelink referrals are required. For information contact the local Centrelink office.

Centrelink - Rockdale

75 Railway Street
Rockdale NSW 2216

Centrelink - Hurstville

9-11 Cross Avenue
Hurstville NSW 2220

For appointments:	13 10 21
Employment Services:	13 28 50
Youth Allowance & Austudy:	13 24 90
Family Payments:	13 61 50

Support Staff

Rockdale Customer Relations Officer	9582 2300
Rockdale Migrant Liaison Officer	9582 2362
Hurstville Customer Service Manager	8512 2155

Social Workers are also available for hardship cases.

*(For Emergency Cash Relief see **WELFARE SECTION.**)*

EMPLOYMENT SERVICES

Do you need assistance with looking for work?

SKILLED MIGRANT PLACEMENT PROGRAM (SMPP)

The SMPP worker can help you assess your overseas qualifications, provide information about training courses including English classes, assist you to obtain a job or work experience, give advice on work options, assist with job search skills, resume writing, job application letters and interview skills. Anybody with overseas qualifications is eligible.

St George Migrant Resource Centre
552 Princes Hwy
Rockdale NSW 2216
Ph: 9597 5455

FINANCIAL ADVICE

Do you need financial advice?

The following services are available.

For advice and assistance on budgeting.

Money Care

61-65 The Kingsway
Kingsgrove NSW 2208
Ph: 9336 3320

Referrals to local financial counselling services.

Credit Help Line

Free call: 1800 808 488

Free legal advice on consumer credit problems.

Consumer Credit Legal Centre

Level 1, 72-80 Cooper Street
Surry Hills NSW 2010
Ph: (02) 9212 4111

2. HEALTH

COMMUNITY HEALTH CENTRES

Health Centres offer a wide range of health services to people of all age groups in the community. Services provided include advice, information, treatment and support.

Hurstville Community Health Centre
2, 11/15 Bond Street
Hurstville NSW 2220
Ph: (02) 9570 2877

Peakhurst Community Health Centre
64 Stanley Street
Peakhurst NSW 2210
Ph: (02) 9534 2555

Rockdale Community Health Centre
16-18 King Street
Rockdale NSW 2216
Ph: (02) 9597 2644

EARLY CHILDHOOD CENTRES

Do you need parenting advice?

Early Childhood Centres run groups for mothers, child management education, telephone counselling, advice and support for parents about the care of infants' 0-5 year olds.

Arncliffe
12 Firth Street
Brighton NSW 2216
Ph: (02) 9567 2896

Kogarah
16-18 Gray street
Kogarah NSW 2217
Ph: 9587 8060

Brighton
15 Hercules Street
Brighton NSW 2216
Ph: (02) 9567 1240

Rockdale
27 Bryant Street
Rockdale NSW 2216
Ph: (02) 9567 2367

Hurstville

McMahon Street
Hurstville NSW 2220
Ph: (02) 9580 2150

South Hurstville

1 Allen Street
South Hurstville NSW 2221
Ph: (02) 9564 4010

MENTAL HEALTH CENTRES*Are you having a hard time dealing with society?*

Mental Health Centres provide intake/assessments, case management, treatment and therapy for a range of mental health issues, individual rehabilitation, accommodation support and community education and development.

Rockdale Mental Health Centre

21 - 25 King Street
Rockdale NSW 2216
Ph: (02) 9567 6500

Hurstville Mental Health Centre

34 Woniora Road
Hurstville NSW 2221
Ph: (02) 9570 0500

After Hours phone (02) 9350 1111 (Crisis management team)

WOMEN'S HEALTH SERVICES*Do you need information on women's health?*

Breast screen services are free at a location near you. Information and emotional support related to breast cancer, breast problems and breast health is also provided.

St. George Hospital

Breast Screening Unit
2nd Floor Burt Neilson Wing
Kogarah NSW 2217
Ph: (02) 9350 3630 or 13 20 50

Breast Cancer Support Service

Cancer Council
153 Dowling Street
Woolloomooloo NSW 2011
Ph: (02) 9334 1900

Breast Cancer Support Ph: (02) 9334 1870

Inquiries regarding breast screening appointments: 13 20 50

PAP TEST and CERVICAL SCREENING

It is recommended that all women get a Pap test or cervical screening on a regular basis. For information and resources, contact your nearest centre.

Pap Test Register (PTR)

153 Dowling Street

Woolloomooloo NSW 2011

Ph: (02) 9334 1900 or (toll free) 1800 671 693

Family Planning

Hurstville

12 The Avenue

Hurstville NSW 2220

Ph: (02) 9570 7722

NSW Cervical Screening Program

Westmead Hospital

Westmead NSW 2145

Ph: (02) 9845 8047

Information on Pap tests or cervical screening: 13 15 56 (toll free)

Women's Health Services provide medical services, counselling, referral and information for women. They also run health education sessions and women's groups.

Caringbah Women's Health and Information Centre

346A The Kingsway

Caringbah NSW 2229

Ph: (02) 9525 2058

Prince of Wales Hospital

Women's Health Services

Avoca Street

Randwick NSW 2031

Ph. (02) 9382 2222

DRUG AND ALCOHOL SERVICES

Are you concerned about drugs and alcohol?

Drug and alcohol services provide information, education, counselling, support and referrals to appropriate services.

Alcohol and Drug Information Service

Ph: (02) 9361 8000

R.E.A.D.Y. (Resource & Education on Alcohol & Drugs for Youth)

PO Box 476

Rockdale NSW 2216

Ph: (02) 9599 3356

Bay Side Clinic (Private Clinic)

2 South Street

Kogarah NSW 2217

Ph: (02) 9553 8230

Support meetings are held for people affected by alcohol and/or drugs to share their experiences on the effects of alcohol.

Alcoholics Anonymous

127 Edwin Street

North Croydon NSW 2132

Ph: (02) 9799 1199 (24hrs)

NAR-ANON

Multipurpose Centre

123 Flora Street

Sutherland NSW 2232

Ph: (02) 9418 8728

AIDS/HIV & SEXUAL HEALTH SERVICES

AIDS/ HIV services provide referrals, exchange programs and education on transmitted diseases and prevention.

St George Sexual Health Services

1st Floor, 36 Belgrave Street
Kogarah NSW 2217
Ph: (02) 9350 2742

St George AIDS Prevention Unit

Level 1/ 2 South Street
Kogarah NSW 2217
Ph: (02) 9350 2943

HIV/AIDS Clinic

St George Hospital
2 South Street
Kogarah NSW 2217
Ph: (02) 9350 2955

4. COUNSELLING

DOMESTIC VIOLENCE COUNSELLING

Are you going through a rough time and need assistance or just want to talk to someone?

These services provide counselling, support (including financial), referral to appropriate services, domestic violence programs and legal advice.

24 hour Domestic Violence Crisis Line

Ph: 1800 65 64 63
TTY: 1800 671 442

St George Domestic Violence Team

Rockdale Community Health Centre
16-18 King St
Rockdale NSW 2216
Ph: (02) 9597 2644

St George Backstop Family Support

42 Jubilee Avenue
Carlton NSW 2218
Ph: (02) 9553 9100

(also see **Community Health Centres**)

FAMILY COUNSELLING (also see Health & Community Health Centre)

Relationship Australia caters for all age groups. It provides counselling services and community education for all issues concerning relationships. They see families, couples and individuals, both in and out of relationships.

Relationships Australia

Suite 5, 592 Princes Highway,

Rockdale (management located at Westmead)

Ph: (02) 9567 7198 / (02) 9635 9311

Open Monday to Friday from 8.00am to 9.00pm; Saturday 8.00am to 8.00pm

ALCOHOL COUNSELLING (see Health & Drug and Alcohol)

GAMBLING COMPULSION

Are you a compulsive gambler?

Phone the gambling hotline: 1800 633 635

Or use one of the following services:

Gambling Counsellor

St George MRC

552 Princes Highway

Rockdale NSW 2216

Ph. (02) 9597 5455

Multicultural Problem Gambling for NSW

Ph. (02) 9840 3330

Toll free: 1800 856 800

Gamblers - Anonymous

Room 224, 1 West Street

Lewisham NSW 2049

Ph: (02) 9564 1595

Odyssey House McGrath Foundation

PO Box 261

Haymarket 2000

Ph: (02) 9211 2400

A self-help organisation for the spouse, family or close friends of compulsive gamblers.

5. HOUSING

Are you finding it hard to pay your rent? Here are some alternative housing options.

DEPARTMENT OF HOUSING

The Department owns and manages houses, flats and other accommodation ('public housing') throughout the state and rent it to its tenants. To be eligible for accommodation, you need to fill in an application in which the Department of Housing considers your income, family size, and other factors. To be eligible for public housing, you also need to show the Department of Housing that you are in urgent need of housing, for example, you are about to become homeless or you are homeless, at risk of violence or harm.

Hurstville Office

2 Woodville Street
Hurstville NSW 2220
Ph: (02) 9585 3311

Riverwood Office

171 Belmore Road
Riverwood NSW 2210
Ph: (02) 9584 4800

COMMUNITY HOUSING

Community Housing options are available for disadvantaged people for medium to long-term housing.

St George Community Housing Co-operative Ltd

Level 1, 7 Barrett Street
Hurstville NSW 2220
Ph: (02) 9585 1499

St. George Women's Housing offers 6-18 months accommodation for single women or women with children in disadvantaged situations.

St George Women's Housing

60 Carlton Parade
Carlton NSW 2218
Ph: (02) 9553 8411

EMERGENCY ACCOMMODATION

Do you need housing immediately?

Emergency Accommodation includes refuges for women and young people and also proclaimed places. Locations of housing are not published for the protection of its tenants. The following hotlines will assist you and provide you with suitable accommodation and updated vacancies.

Homeless Persons Information Service - *for people who are homeless*

Ph: (02) 9265 9081 or (02) 9265 9087

Women's Refuge Referral and Resource Service - *for women and their children*

Ph: (02) 9560 1605

Youth Emergency Accommodation Line - *for young people*

Ph: (02) 9267 5918 or (02) 1800 424 830

Women and Girls Emergency Centre - *for women and girls suffering domestic violence and abuse*

Ph: (02) 9281 1275

St George Accommodation for Youth - *for young people*

Ph: (02) 9597 3011

TENANTS ADVICE

Do you have any problems with bonds or the landlord?

TENANTS ADVICE AND ADVOCACY SERVICE

The Tenants Advice and Advocacy Services provide free confidential information and advice to tenants. Free hotlines are available to assist and advise people in general and before attending Tribunal. They also provide community education to tenants and community workers and work with the Tenant's Union of NSW to promote the rights of tenants.

Southern Sydney Tenants Advice and Advocacy Service

Level 2, 59 Evaline Street

Campsie NSW 2194

Ph: (02) 9787 4679

(Mon - Wed and Fri, 10am - 1pm and 2 - 4 p.m.)

This service is also available at St George Migrant Resource Centre on Mondays by appointment on 9597 5455.

The Tenants Union of NSW represents the interests of tenants. It runs campaigns for improvements to the law and exposes unfair or illegal practices by landlords and real estate agents.

Tenants Union of NSW

68 Bettington Street

Millers Point 2000

Office: (02) 9247 3813

Tenants advice hotline: (02) 9251 6590

Website: www.tenants.org.au

Department of Fair Trading

Ph: (02) 9377 9100 or 1800 451 301

Bonds Information

Ph: (02) 9377 9000

6. AGED CARE REFERRAL SERVICES

Do you have a disability or are elderly and need assistance?

The Aged Care Assessment Team (ACAT) based at Calvary Hospital completes comprehensive assessment to determine the support needs of the frail aged and disabled. They refer older people to relevant services as appropriate.

Community Rehabilitation & Geriatric Services (C.R.A.G.S)

91- 11 Rocky Point Road

Kogarah NSW 2217

Ph: (02) 9553 3000

The St George Migrant Resource Centre offers support for people of Non-English Speaking background (NESB) who are frail aged or have a disability. There are Home Care and Community Care (HACC) funded projects such as Day Care, Carers and NESB Access projects. The Day Care project is a centre-based project providing culturally appropriate meals, activities and support through bilingual workers. The NESB Access project has bilingual workers offering referrals to HACC services for people from NESB. The St George Migrant Resource Centre also provide a program known as the Multicultural Community Aged Care Packages (CACP) which deliver culturally and linguistically sensitive support to frail aged people in their home (for example, showering, cleaning, shopping). This supports the elderly to continue living in their home.

St George MRC Multicultural Aged and Disability Services

405 Bexley Road

Bexley NSW 2207

Ph: (02) 9567 0933 (Hotline)

Telephone information referral services for seniors and the frail aged are provided by

Commonwealth Carelink Centre

Level 7, 35 Spring Street

Bondi Junction NSW 2022

Ph: 1800 052 222

Seniors Information Line: 13 12 44

7. WELFARE SERVICES

COMMUNITY AND NEIGHBOURHOOD CENTRES

The Community and Neighbourhood Centres provide information on legal and health issues, support for people who are unemployed, referrals, and services for older people and community groups.

Kogarah Community Services

90 Railway Parade
Kogarah NSW 2217
Ph: (02) 9587 6622

Kingsgrove Community Aid Centre

30 Morgan Street
Kingsgrove NSW 2208
Ph. (02) 9150 7823

Rockdale Community Services

429 Princes Highway
Rockdale NSW 2216
Ph: (02) 9556 1822

Georges River Community Services

63 Pitt Street
Mortdale NSW 2223
Ph: (02) 9579 6322

Pole Depot Neighbourhood Centre

23 St George Road
Penshurst NSW 2222
Ph: (02) 9580 0688

St George Community Services Inc.

49 a. Tracey Street
Hurstville NSW 2220
Ph. (02) 9580 9055

St George Community Information Services

St George Mall, Westfield Shopping Town
Hurstville NSW 2220
Ph. (02) 9580 1971

EMERGENCY RELIEF

Are you having financial difficulties?

Welfare services provide limited financial assistance for people in need. The emergency relief includes shopping vouchers, electricity vouchers, Telstra vouchers and limited financial support to help you meet these needs. A letter of support and referral is required.

Al Zahra Muslim Association

42 Margate Road
Ramsgate NSW 2217
Ph: (02) 9597 3553

St George Backstop Family Support

42 Jubilee Avenue
Carlton NSW 2218
Ph: (02) 9553 9100

Uniting Church

16-18 Gray Street
Kogarah NSW 2217
Ph: (02) 9587 5761

St Vincent de Paul Society

183 C Forest Road
Hurstville NSW 2220
Ph: (02) 9580 2459

Salvation Army

302 Kingsgrove Road
Kingsgrove NSW 2208
Ph: (02) 9150 7700

Smith Family

16 Larkin Street
Camperdown NSW 2050
Ph: (02) 9550 4422

8. LEGAL SERVICES

Do you need legal advice?

LEGAL AID COMMISSION

Legal Aid provides free legal advice, referrals and representation in some cases. For legal advice, please make an appointment at your nearest office to see a Legal Aid solicitor, as advice is not discussed over the phone.

Head Office

323 Castlereagh Street
Sydney NSW 2000
Ph: (02) 9219 5000

Sutherland

3-5 Stapleton Avenue
Sutherland NSW 2232
Ph: (02) 9521 3733

COMMUNITY LEGAL CENTRES

Community Legal Services provide free legal information, advice and referrals in most areas of law. The Marrickville Legal Centre covers the St. George area. Ongoing assistance may be provided in some cases.

Marrickville Legal Centre

338 Illawarra Road
Marrickville NSW 2204
(02) 9559 2899

DEPARTMENT OF JUVENILE JUSTICE

The Department of Juvenile Justice deals with young people in trouble with the law between the ages 8 - 18.

Central Support Office

Level 24, 477 Pitt Street
Sydney NSW 2000
Ph: (02) 9219 9400

The Department of Juvenile Justice provides conferencing between the young offender and victim. It aims to negotiate a reasonable penalty for the young person, which also meets the victim's expectation. For more information, call:

Juvenile Justice Conferencing

Ph: (02) 9724 1690

NSW POLICE SERVICE

NSW Police has special positions to work with certain community groups. These officers can assist you if you have difficulties in the following area: youth, domestic violence, ethnic communities and general community police relationship issues.

Youth Liaison Officer (YLO)

The YLO works with young people in trouble according to the Young Offenders Act (1998) to assist in the negotiation of the outcome of the young person's penalty. The YLO also develops community programs for Community Service Order in partnership with community-based organisations.

The Ethnic Community Liaison Officer (ECLO)

The ECLO consults with the police and the local community about issues relating to service delivery, public safety and crime prevention. The ECLO also delivers projects and customer service.

Domestic Violence Liaison Officer (DVLO)

The DVLO assists with Domestic Violence cases and has an education role within the police as well as the community on DV issues.

St George Police Station

13-15 Montgomery Street
Kogarah 2217
Ph: (02) 8566 7484

Hurstville Police Station

36-38 Ormonde Street
Hurstville NSW 2220
Ph: (02) 9375 8599

COURT SUPPORT

The DVLO also works together with the court support scheme that assists victims of Domestic Violence with court appearances. The Scheme is available at Kogarah and Sutherland Courts.

Sutherland and St. George Court Support Scheme

Ph: 9589 1200

Sutherland Local Court

Cnr Flora and Belmont Street
Sutherland NSW 2322
Ph: 9542 0200

Kogarah Local Court

17 Montgomery Street
Kogarah NSW 2217
Ph: 9598 6500

WOMEN'S LEGAL RESOURCE CENTRE

The centre provides legal help for women, and free legal advice over the phone. For information about services and publications, you can also check the website: www.womenslegalnsw.asn.au

Women's Legal Resource Centre

PO Box 37

Lidcombe North NSW 2141

Ph: (02) 9749 5533

9. CHILDREN & YOUTH

If you need someone to talk to, there are people who will listen.

Kids Help Line (24 hrs free call)	1800 551 800
Salvo Youth Line	(02) 9360 3000
Legal Help Line for Young People	1800 806 913
Salvo Crisis Line (suicide prevention)	(02) 9331 2000

CHILDREN'S SERVICES

Early intervention

For children aged 0-5 years. Available services include individual home management programs and group programs for children showing developmental delay. There are also services catering for children with mild developmental delays to children with severe physical and/or intellectual disability.

For information on Before and After School Care, Family Day Care, Long Day Care and Pre-Schools and disability services, contact the following:

St George Migrant Resource Centre

552 Princes Highway

Rockdale NSW 2216

Open Monday to Friday from 9.00 am to 4.00 pm

Ph: (02) 9597 5455

Rockdale City Council

2 Bryant Street

Rockdale NSW 2216

Open Monday to Friday from 8.30 am to 5.00 pm

Ph: (02) 9562 1666

Kogarah Municipal Council

84 Railway Pde.

Kogarah NSW 2217

Open Monday to Friday from 8.30 pm to 5.00 pm

Ph: 9330 9400

Hurstville City Council

McMahon Street

Hurstville NSW 2220

Open Monday to Friday from 8.30 am to 5.30 pm

Ph: (02) 9330 6222 (24hrs)

PLAYGROUPS

To find playgroups near you, contact the Playgroup Association. They are kept informed of all the changes and will be able to provide you with the most up to date playgroup venues and contact person.

Playgroup Association of NSW Inc

4/181 McCredie Road

Guilford NSW 2161

Ph: (02) 9632 8577

CHILDREN WITH DISABILITIES

These services provide playgroups three days a week for aged 0 - 3 years and school leavers with an intellectual disability. Learning Links assists children with learning difficulties including therapy, parents programs and pre-schools.

Playgroups for Children with Special Needs

Uniting Church Hall, 13 Mill Street
Carlton NSW 2218
Ph: (02) 9588 5433

Southern Sydney Therapy Centre

248 The Boulevard
Miranda NSW 2228
Ph: (02) 9540 3011

Learning Links

10 Railway Parade
Penshurst NSW 2222
Ph: (02) 9580 4888

YOUTH SERVICES

Youth organisations provide programs and events for young people between the ages 12- 24. They also assist young people with information, support and referrals with matters relating to school, housing, employment and health.

YouthZone - Youth Centre for St George

40 Park Road
Hurstville 2220
Ph: (02) 9580 8008 Mob: 0411 355 717
E-mail: youthzone@one.net.au

The Av Youth Facility

11 The Avenue
Hurstville NSW 2220
Ph: (02) 9330 6068

Riverwood Community Centre Youth Service

51 Belmore Road
Riverwood 2210
Ph: (02) 9584 2811

St George Police & Community Youth Club

9 Ador Avenue
Rockdale NSW 2216
Ph: (02) 9567 0408

YMCA – Coronation Hall

23 Barden Street Arncliffe NSW 2205

Ph: (02) 9567 4595

The agencies below provide services for young people of all cultures and their families including support, counselling, mediation, information and workshops. It aims to improve engagement of homeless young people or those at risk of homelessness in family, work, education, training and the community.

St George RECONNECT Youth & Family Service

17 Bay Street
Rockdale NSW 2216
Ph: (02) 9556 2679

St George Backstop Family Support (focuses on families support)

42 Jubilee Avenue
Carlton NSW 2218
Ph: (02) 9553 9100

Shopfront Theatre for Young People provides an arts-based program and projects for young people isolated/disadvantaged by cultural, economic, social factors and/or disability.

Shopfront Theatre for Young People

88 Carlton Parade
Carlton NSW 2218
Ph: (02) 9588 3948

10. LOCAL GOVERNMENT

Three local councils cover the St. George area. These are Hurstville City Council, Rockdale City Council and Kogarah Council. Local Government is responsible for many services and infrastructure issues. For example, they are responsible for the parks in the area, they may have buses and halls to hire, they have information about all services in the region and they maintain local libraries. For local government contacts see Children and Youth section above.